



Internal/External Job Posting

Position:	Residential Counsellor II (Multiple)	Job Status:	Casual
Required Shifts:	Days, Evenings, Midnights, Weekends	Reports to:	Residential Supervisor
Hours of Work:	As Needed	Hourly Rate:	Union Pay Grade 3 (\$22.98-26.46)
Location:	Belleville	Union/Non-union:	Union
Date Posted:	Ongoing	Closing Date:	Ongoing

This position is casual with no guaranteed hours or shifts.

Position Summary:

The Residential Counsellor II (RC2 Casual), reporting to the Residential Supervisor, functions as a member of two teams – the Back to Home Program Team and the 24/7 Supportive Housing Team. The RC2 will work in the required location augmenting the existing staffing complement and acting as back up in the event of a reduced team in either location.

Program Summary:

The 24/7 Home for Good Program is a residential program with staffing on-site 24/7 for individuals who require supportive and supervised living in a structured environment. This program focuses on individuals who are unable to achieve or maintain housing without intervention. It requires crisis intervention, facilitation, and assistance with ADLs such as groceries, cleaning, appointments, etc. The clients in this program are individually housed in self-contained units and the goal of the program is for those units to become their permanent homes. This is a 12-unit program, with two (2) crisis units, which are used for short-term crisis solutions for individuals who have alternate residences, the crisis units are not used as a homelessness solution.

The Back-to-Home Program provides client-centered, community-driven solutions to reduce Alternate Levels of Care (“ALC”) waitlist pressures. Under this program, clients receive both support services and housing assistance. However, as individuals’ needs change, supports may be adjusted as appropriate. Clients work together with the Residential staff, Case Managers, Addictions Counsellors and other wrap around supports.

Minimum Qualifications & Experience:

- College Diploma in a related discipline (completed or in-progress)
- Six (6) months to one (1) year relevant experience providing services to individuals who live with a mental illness, a dual diagnosis, and/or concurrent disorder, preferably in a community setting
- Current First Aid and Cardiopulmonary Resuscitation (FA/CPR) Certification an asset
- Current Non-Violent Crisis Intervention (NVCI) an asset
- Applied Suicide Intervention Skills Training (ASIST) an asset
- Demonstrated crisis intervention skills/experience
- Experience with communication, interpersonal and prioritization skills
- Experience with crisis intervention, problem-solving and conflict resolution skills
- Demonstrated ability to develop therapeutic rapport with individuals living with complex needs
- Must be able to work independently and interdependently in collaboration with other multidisciplinary team members
- Must possess a valid Ontario Driver’s License, be able to be insured on agency owned vehicles, have regular access to a reliable vehicle and provide proof of adequate vehicle insurance
- Basic proficiency in computer skills; MS Office preferred
- Required to provide a satisfactory criminal reference check (CRC) with vulnerable sector check prior to hire

Please note: Duties and responsibilities are subject to change in the future.

Applications: Please submit a resume and cover letter quoting competition number 2023-005 to careers@cmhahpe.ca

We are committed to inclusive, barrier-free recruitment processes and work environments. If contacted, please advise us in a timely fashion of any accommodation assistance you require to be assessed in a fair and equitable manner. Information received relating to accommodation measures will be addressed confidentially.