



Internal/External Job Posting

Position:	Back to Home Case Manager	Job Status:	Permanent Full Time
Required Shifts:	Days, evenings, and weekends	Reports to:	Senior Nursing Manager
Hours of Work:	1.0 FTE (35 hours weekly)	Hourly Rate:	Union Band 7 (\$31.48-\$36.22)
Location:	Back to Home	Union/Non-union:	Union
Date Posted:	April 3, 2024	Closing Date:	April 11, 2024 at 4:30pm

Please note: This position works 11:00 am to 7:00 pm and alternating weekends.

Position Summary:

The Back to Home Case Manager (BTHCM) reporting to the BTH Supervisor, works as a member of a multi-disciplinary team and is responsible for providing the full range of case management supports and services including screening, assessment, and treatment planning to ensure the most appropriate interventions are offered to BTH clients, with a caseload of 18-25. The BTH CM will provide individualized treatment planning, negotiate client focused treatment goals, and group facilitation. This position works in close partnership primarily with acute care hospitals, long-term care, community agencies, primary care, support systems, and other service providers, ensuring client voice and choice and seamless transitions.

The BTHCM works in close partnership with acute care hospitals, hospital staff including Social Workers, Social Service Workers, Nurses and other hospital personnel, Long-Term Care providers including discharge and nursing staff, admin staff, community service agencies and mental health facilities. Engagement and interaction with families, friends, and other supports to facilitate placement in the BTH program is required with the goal to provide smooth transitions to the BTH residence. The BTHCM will provide ongoing assessment, intervention, supportive counselling, service coordination and navigation, and follow-up until client discharge from BTH. The BTH Case Manager will provide oversight and direction to other staff and service partners related to implementation of client centered treatment plans and goals. All services are provided in accordance with the mission and established protocols of the Agency.

Minimum Qualifications & Experience:

- College diploma in a relevant area of health study
- Two years relevant experience providing services to individuals who live with a serious mental illness, in a community setting, preferred
- Certification in First Aid and CPR
- Applied Suicide Intervention Skills Training an asset
- Experience working within a case management model, preferred
- Equivalent combination of relevant education and experience may be considered
- Knowledge of and ability to apply discipline specific principles and practices to individuals who live with a serious mental illness, within a client-centred approach
- Demonstrated in-depth knowledge of mental health symptoms, issues, psychotropic medications, and associated side effects
- Knowledge of issues related to addictions an asset
- Knowledge of and ability to incorporate best practices in community support for individuals living with a serious mental illness
- Demonstrated assessment and crisis intervention skills with broad knowledge of emergency mental health and crisis stabilization
- Demonstrated advanced clinical reasoning and decision-making skills
- Ability to effectively utilize community resources and supports to meet the needs of individuals
- Ability to work under pressure within a changing environment
- Working knowledge of the Health Care Consent Act, Mental Health Act, Personal Health Information Protection Act, and other relevant legislation Excellent communication and interpersonal skills in order to effectively engage community services and individuals, increasing awareness of services
- Well-developed problem-solving, prioritization and conflict resolution skills
- Ability to work autonomously as well as collaboratively in a multidisciplinary team environment
- Basic proficiency in computer skills; MS Office preferred
- Ability to work flexible hours and including weekends
- Must possess a valid Ontario Driver’s License and have regular access to a reliable vehicle and provide proof of adequate vehicle insurance
- Required to provide a satisfactory criminal reference check (CRC) and Vulnerable Sector prior to hire

Please note: Duties and responsibilities are subject to change in the future.

Applications: Please submit a resume and cover letter quoting competition number 2024-023 to careers@cmhahpe.ca prior to the closing date of April 11, 2024 at 4:30PM.

We are committed to inclusive, barrier-free recruitment processes and work environments. If contacted, please advise us in a timely fashion of any accommodation assistance you require to be assessed in a fair and equitable manner. Information received relating to accommodation measures will be addressed confidentially.