

Internal/External Job Posting

Position:	IMPACT Transitional Worker	Job Status:	Permanent Full Time
Required Shifts:	Days, evenings, and weekends	Reports to:	Program Manager
Hours of Work:	1.0 FTE (35 hours weekly)	Hourly Rate:	Union Band 6 (\$30.31 - \$34.88)
Location:	Belleville	Union/Non-union:	Union
Date Posted:	April 10, 2024	Closing Date:	April 18, 2024, at 4:30PM

Position Summary:

Working as part of a larger multidisciplinary team, the IMPACT Transitional Worker (ITW), under the general guidance of the IMPACT Program Manager, is responsible for providing short-term, transitional case management services to individuals (primarily unattached) who have been identified by the IMPACT program as being high priority for dedicated follow-up support.

This position works in close partnership with the IMPACT Co-Response Worker (ICW) to facilitate engagement, service navigation, referrals, coping strategies, supportive counselling, harm reduction and relapse prevention planning, crisis and safety planning, follow-up, and communication. The dedicated follow-up support is an integral part of helping to ensure positive outcomes for clients and to reduce repeat ongoing involvement with police. All services are provided in accordance with the mission and established protocols of the agency.

The incumbent will be required to spend time in-office as well as in the community and local hospital(s). In addition to outreach provision, this position will entail participation on Situation Tables and delivering community presentations.

Minimum Qualifications & Experience:

- College diploma in a relevant area of study;
- Two years relevant/recent experience providing services to individuals who live with a serious mental illness and substance use issues, in a community setting, preferred;
- Certification in First Aid and CPR;
- Applied Suicide Intervention Skills Training, an asset;
- Experience working within a case management model, preferred - Equivalent combination of relevant education and experience may be considered;
- Knowledge of and ability to apply discipline-specific principles and practices to individuals who live with a serious mental illness, within a client-centred approach;
- Demonstrated in-depth knowledge of mental health symptoms, issues, psychotropic medications and associated side effects;
- In-depth knowledge of substance use issues and treatment;
- Knowledge of and ability to incorporate best practices in community support for individuals living with a serious mental illness;
- Demonstrated assessment and crisis intervention skills with broad knowledge of emergency mental health and crisis stabilization;
- Demonstrated advanced clinical reasoning and decision-making skills;
- Ability to effectively utilize community resources and supports to meet the needs of individuals;
- Ability to work under pressure within a changing environment;
- Working knowledge of the Health Care Consent Act, Mental Health Act, Personal Health Information Protection Act, and other relevant legislation;
- Excellent communication and interpersonal skills in order to effectively engage community services and individuals, increasing awareness of services;
- Well-developed problem-solving, prioritization, and conflict resolution skills;
- Ability to work autonomously as well as collaboratively in a multidisciplinary team environment;
- Basic computer skills in the use of database, word processing, spreadsheet, and communication applications; MS Office preferred;
- Ability to work flexible hours;
- Ability to travel between agency work sites and to community meetings;
- Must possess a valid Ontario Driver's License and have regular access to a reliable vehicle and provide proof of adequate vehicle insurance;
- Ability to establish and show evidence of safe and secure remote working conditions (home) in adherence with the agency's Remote Work Policy (32.0) in order to work remotely;
- Required to provide a satisfactory criminal reference check (CRC) and Vulnerable Sector prior to hire.



Canadian Mental
Health Association
Hastings Prince Edward
Addictions and Mental Health Services

Please note: Duties and responsibilities are subject to change in the future.

Applications: Please submit a resume and cover letter quoting competition number 2024-024 to careers@cmhahpe.ca prior to the closing date of April 18, 2024 at 4:30PM.

We are committed to inclusive, barrier-free recruitment processes and work environments. If contacted, please advise us in a timely fashion of any accommodation assistance you require to be assessed in a fair and equitable manner. Information received relating to accommodation measures will be addressed confidentially.