

Job Posting

Position:	Transitional Case Manager	Job Status:	Temporary Part-Time (6 mo.)
Hours of Work:	35 hours bi-weekly	Reports to:	Program Manager
Location:	Quinte West	Compensation:	\$30.31 - \$ 34.88 Hourly
Date Posted:	September 16, 2024	Union/Non-union:	Union
Closing Date:	Open until filled	Competition #:	2024-066

ABOUT US:

The Canadian Mental Health Association Hastings Prince Edward (CMHA HPE) provides a wide range of services and programs to support individuals aged 16 and older in achieving their mental health and addiction recovery goals. Committed to promoting mental wellness and resilience, CMHA HPE offers crisis intervention, addiction services, and mental health support, ensuring everyone in the community has access to the resources they need to feel well. By fostering inclusive and supportive environments, CMHA HPE empowers individuals to lead fulfilling and healthy lives. For more information, visit [CMHA HPE](#).

POSITION SUMMARY:

The Case Manager, reporting to the Mental Health and Addictions Program Manager, works as a member of a multi-disciplinary team and is responsible for providing short-term, transitional case management services to individuals who have been identified as high priority and who are unable, due to significant presenting issues, to be placed on a waiting list. This position works in close partnership with Central Intake, acute care hospitals and community service agencies to provide assessment, intervention, supportive counselling, service coordination and follow-up to adults, 16-years of age and older. All services are provided in accordance with the mission and established protocols of the Agency.

DESIRED QUALIFICATIONS & EXPERIENCE:

- *College diploma in a relevant area of health study*
- *Two years relevant experience providing services to individuals who live with a serious mental illness, in a community setting, preferred*
- *Certification in First Aid and CPR*
- *Applied Suicide Intervention Skills Training an asset*
- *Experience working within a case management model, preferred*
- *Equivalent combination of relevant education and experience may be considered*
- *Knowledge of and ability to apply discipline specific principles and practices to individuals who live with a serious mental illness, within a client-centred approach*
- *Demonstrated in-depth knowledge of mental health symptoms, issues, psychotropic medications and associated side effects*
- *Knowledge of issues related to addictions an asset*
- *Knowledge of and ability to incorporate best practices in community support for individuals living with a serious mental illness*
- *Demonstrated assessment and crisis intervention skills*
- *Demonstrated advanced clinical reasoning and decision-making skills*
- *Ability to effectively utilize community resources and supports to meet the needs of individuals*
- *Ability to work under pressure within a changing environment*
- *Working knowledge of the Health Care Consent Act, Mental Health Act, Personal Health Information Protection Act, and other relevant legislation Excellent communication and interpersonal skills in order to effectively engage community services and individuals, increasing awareness of services*
- *Well-developed problem-solving, prioritization and conflict resolution skills*
- *Ability to work autonomously as well as collaboratively in a multidisciplinary team environment*
- *Basic proficiency in computer skills; MS Office preferred*
- *Ability to work flexible hours and including weekends*
- *Must possess a valid Ontario Driver's License and have regular access to a reliable vehicle and provide proof of adequate vehicle insurance*
- *Required to provide a satisfactory criminal reference check (CRC) and Vulnerable Sector prior to hire*

BENEFITS AND PERKS:

At the Canadian Mental Health Association HPE, we prioritize the well-being and professional growth of our employees. We offer a comprehensive benefits package that includes health, dental, and vision insurance, a generous paid time off policy, and an employer-matched pension plan through HOOPP. Our team members enjoy flexible work arrangements to support a healthy work-life balance, ongoing professional development opportunities, and access to wellness programs and resources. Additionally, we provide a supportive and inclusive work environment that values diversity and fosters a culture of collaboration and respect. Join us and be part of a community dedicated to making a meaningful impact on mental health and well-being.



Canadian Mental
Health Association
Hastings Prince Edward
Addictions and Mental Health Services

HOW TO APPLY:

Please submit a resume and cover letter quoting competition number 2024-066 to careers@cmhahpe.ca

ACCESSIBILITY STATEMENT:

The Canadian Mental Health Association HPE is committed to creating an inclusive and accessible workplace for all employees. In accordance with the Accessibility for Ontarians with Disabilities Act (AODA), we strive to ensure that our recruitment and hiring processes are barrier-free and provide accommodations for candidates with disabilities. If you require an accommodation at any stage of the recruitment process, please inform us and we will work with you to meet your needs. We are dedicated to fostering an environment that respects and values the diversity of our team and the communities we serve.