



**Internal/External Job Posting**

<b>Position:</b>	Transitional Case Manager (Float)	<b>Job Status:</b>	Temporary Full Time
<b>Required Shifts:</b>	Days, evenings, and weekends	<b>Reports to:</b>	Program Manager
<b>Hours of Work:</b>	1.0 FTE (35 hours weekly)	<b>Hourly Rate:</b>	Union Grade 6 (\$30.31 - \$34.88)
<b>Location:</b>	Belleville	<b>Union/Non-union:</b>	Union
<b>Date Posted:</b>	October 18, 2024	<b>Closing Date:</b>	October 25, 2024, at 4:30PM

*Please note: This is a Temporary Contract with an anticipated end date of March 31, 2025.*

**Position Summary:**

The Case Manager, reporting to the Mental Health and Program Manager, works as a member of a multi-disciplinary team and is responsible for providing short-term, transitional case management services to individuals who have been identified as high priority and who are unable, due to significant presenting issues, to be placed on a waiting list. This position works in close partnership with Central Intake, acute care hospitals and community service agencies to provide assessment, intervention, supportive counselling, service coordination and follow-up to adults, 16-years of age and older. All services are provided in accordance with the mission and established protocols of the Agency.

**Minimum Qualifications & Experience:**

- College diploma in a relevant area of study
- Two years relevant experience providing services to individuals who live with a serious mental illness, in a community setting, preferred
- Training/education specific to hoarding an asset
- Certification in First Aid and CPR
- Applied Suicide Intervention Skills Training an asset
- Experience working within a case management model, preferred
- Equivalent combination of relevant education and experience may be considered
- Knowledge of and ability to apply discipline-specific principles and practices to individuals who live with a serious mental illness, within a client-centred approach
- Demonstrated in-depth knowledge of mental health symptoms, issues, psychotropic medications and associated side effects
- Knowledge of issues related to addictions an asset
- Knowledge of and ability to incorporate best practices in community support for individuals living with a serious mental illness
- Demonstrated assessment and crisis intervention skills with broad knowledge of emergency mental health and crisis stabilization
- Demonstrated advanced clinical reasoning and decision-making skills
- Ability to effectively utilize community resources and supports to meet the needs of individuals
- Ability to work under pressure within a changing environment
- Working knowledge of the Health Care Consent Act, Mental Health Act, Personal Health Information Protection Act, and other relevant legislation Excellent communication and interpersonal skills in order to effectively engage community services and individuals, increasing awareness of services
- Well-developed problem-solving, prioritization and conflict resolution skills
- Ability to work autonomously as well as collaboratively in a multidisciplinary team environment
- Basic proficiency in computer skills; MS Office preferred
- Ability to work flexible hours, including weekends
- Must possess a valid Ontario Driver’s License and have regular access to a reliable vehicle and provide proof of adequate vehicle insurance
- Required to provide a satisfactory criminal reference check (CRC) and Vulnerable Sector prior to hire

*Please note: Duties and responsibilities are subject to change in the future.*

**Applications: Please submit a resume and cover letter quoting competition number 2024-073 to [careers@cmhahpe.ca](mailto:careers@cmhahpe.ca) prior to the closing date of October 25, 2024, at 4:30PM.**

*We are committed to inclusive, barrier-free recruitment processes and work environments. If contacted, please advise us in a timely fashion of any accommodation assistance you require to be assessed in a fair and equitable manner. Information received relating to accommodation measures will be addressed confidentially.*